



Fincare Banking Ombudsman & Nodal Officers



Address and Area of Operation of Banking Ombudsmen

Sl. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation
1	Ahmedabad	Smt. N. Sara Rajendra Kumar	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
		C/o Reserve Bank of India	
		5 th Floor, Nr. Income Tax,	
		Ashram Road	
		Ahmedabad-380 014	
		STD Code: 079	
		Tel. No. 26575807/26582357/26586718	
		Email : cms.boahmedabad@rbi.org.in	
		Click here to lodge complaint	
2	Bengaluru	Ms Saraswathi Shyamprasad	Karnataka
		C/o Reserve Bank of India	
		10/3/8, Nrupathunga Road	
		Bengaluru -560 001	
		STD Code: 080	
		Tel. No. 22277660/22180221	
		Fax No. 22276114	
		Email : cms.bobengaluru@rbi.org.in	
		Click here to lodge complaint	
3	Bhopal	Shri Hemant Kumar Soni	Madhya Pradesh
		C/o Reserve Bank of India	
		Hoshangabad Road	
		Post Box No. 32, Bhopal-462 011	
		STD Code: 0755	
		Tel. No. 2573772	
		2573776	
		2573779	
		Email : cms.bobhopal@rbi.org.in	
		Click here to lodge complaint	
4	Bhubaneswar	Shri Biswajit Sarangi	Odisha
		C/o Reserve Bank of India	
		Pt. Jawaharlal Nehru Marg	
		Bhubaneswar-751 001	
		STD Code: 0674	
		Tel. No. 2396207/2396008	
		Fax No. 2393906	
		Email : cms.bobhubaneswar@rbi.org.in	
		Click here to lodge complaint	

5	Chandigarh	Shri M K Mall	Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana.
		C/o Reserve Bank of India	
		4 th Floor, Sector 17	
		Chandigarh	
		Tel. No. 0172 - 2703937	
		Fax No. 0172 - 2721880	
		Email : cms.bochandigarh@rbi.org.in	
		Click here to lodge complaint	
6	Chennai	Dr. Balu K	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands
		C/o Reserve Bank of India	
		Fort Glacis, Chennai 600 001	
		STD Code: 044	
		Tel No. 25395964	
		Fax No. 25395488	
		Email : cms.bochennai@rbi.org.in	
		Click here to lodge complaint	
7	Dehradun	Shri Arun Bhagoliwal	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
		C/o Reserve Bank of India	
		74/1 G.M.V.N. Building, 1st floor,	
		Rajpur Road,	
		Dehradun - 248 001	
		STD Code : 0135	
		Telephone : 2742001	
		Fax : 2742001	
		Email : cms.bodehradun@rbi.org.in	
		Click here to lodge complaint	
8	Guwahati	Shri Thotngam Jamang	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura
		C/o Reserve Bank of India	
		Station Road, Pan Bazar	
		Guwahati-781 001	
		STD Code: 0361	
		Tel.No. 2734219/ 2512929	
		Email : cms.boguwahati@rbi.org.in	
		Click here to lodge complaint	
9	Hyderabad	Shri T Srinivasa Rao	Andhra Pradesh and Telangana
		C/o Reserve Bank of India	
		6-1-56, Secretariat Road	
		Saifabad, Hyderabad-500 004	
		STD Code: 040	
		Tel. No. 23210013	
		Fax No. 23210014	
		Email : cms.bohyderabad@rbi.org.in	
		Click here to lodge complaint	

10	Jaipur	Ms. Rekha Chandanaveli	Rajasthan
		C/o Reserve Bank of India,	
		Ram Bagh Circle,	
		Tonk Road, Post Box No. 12	
		Jaipur-302 004	
		STD Code: 0141	
		Tel. No. 2577931	
		Email : cms.bojaipur@rbi.org.in	
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11	Jammu	Shri Ramesh Chand	Union Territories of Jammu & Kashmir and Ladakh
		C/o Reserve Bank of India,	
		Rail Head Complex,	
		Jammu- 180012	
		STD Code : 0191	
		Telephone: 2477905	
		Fax : 2477219	
		Email : cms.bojammu@rbi.org.in	
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12	Kanpur	Shri P K Nayak	Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
		C/o Reserve Bank of India	
		M. G. Road, Post Box No. 82	
		Kanpur-208 001	
		STD Code: 0512	
		Tel. No. 2305174/ 2303004	
		Email : cms.bokanpur@rbi.org.in	
		Click here to lodge complaint	
13	Kolkata	Shri Rabindra Kishore Panda	West Bengal and Sikkim
		C/o Reserve Bank of India	
		15, Netaji Subhash Road	
		Kolkata-700 001	
		STD Code: 033	
		Tel. No. 22310217/22133353	
		Fax No. 22305899	
		Email : cms.bokolkata@rbi.org.in	
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14	Mumbai (I)	Dr. Neena Rohit Jain	Districts of Mumbai, Mumbai Suburban and Thane
		C/o Reserve Bank of India	
		4 th Floor, RBI Byculla Office Building,	
		Opp. Mumbai Central Railway Station,	
		Byculla, Mumbai-400 008	
		STD Code: 022	
		Tel No. 23022028	
		Fax : 23022024	
Email : cms.bomumbai1@rbi.org.in			
Click here to lodge complaint			

15	Mumbai (II)	Shri S K Kar	Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)
		C/o Reserve Bank of India,	
		4 th Floor, RBI Byculla Office	
		Building, Opp. Mumbai Central	
		Railway Station, Byculla,	
		Mumbai-400 008	
		STD Code: 022	
		Telephone: 23001280/23001483	
		Fax : 23022024	
Email : cms.bomumbai2@rbi.org.in			
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16	Patna	Shri Rajesh Jai Kanth	Bihar
		C/o Reserve Bank of India	
		Patna-800 001	
		STD Code: 0612	
		Tel. No. 2322569/2323734	
		Fax No. 2320407	
		Email : cms.bopatna@rbi.org.in	
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17	New Delhi (I)	Shri. R.K.Moolchandani	North, North-West, West, South-West, New Delhi and South districts of Delhi
		C/o Reserve Bank of India,	
		Sansad Marg, New Delhi	
		STD Code: 011	
		Tel. No. 23725445	
		Fax No. 23725218	
		Email : cms.bonewdelhi1@rbi.org.in	
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18	New Delhi (II)	Ms. Ruchi A S H	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh
		C/o Reserve Bank of India	
		Sansad Marg, New Delhi	
		STD Code: 011	
		Tel. No. 23724856	
		Fax No. 23725218-19	
		Email : cms.bonewdelhi2@rbi.org.in	
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19	New Delhi (III)	Shri Suchitra Maurya	North-East, Central, Shahdara, East and South-East districts of Delhi
		C/o Reserve Bank of India	
		Sansad Marg, New Delhi	
		STD Code: 011	
		Tel. No. 23715393	
		Fax No. 23765234	
		Email : cms.bonewdelhi3@rbi.org.in	
Click here to lodge complaint			

20	Raipur	Shri. J.P.Tirkey	Chhattisgarh
		C/o Reserve Bank of India	
		54/949, Shubhashish Parisar, Satya Prem Vihar	
		Mahadev Ghat Road, Sundar Nagar, Raipur- 492013	
		STD Code : 0771	
		Telephone: 2244246	
		Email : cms.boraipur@rbi.org.in	
		Click here to lodge complaint	
21	Ranchi	Smt Chandana Dasgupta	Jharkhand
		C/o Reserve Bank of India	
		4 th Floor, Pragati Sadan,	
		RRDA Building,	
		Kutchery Road, Ranchi Jharkhand 834001	
		STD Code : 0651	
		Telephone : 8521346222/9771863111/7542975444	
		Fax : 2210511	
		Email : cms.boranchi@rbi.org.in	
		Click here to lodge complaint	
		22	
C/o Reserve Bank of India			
Bakery Junction			
Thiruvananthapuram-695 033			
STD Code: 0471			
Tel. No. 2332723/2323959			
Fax No. 2321625			
Email : cms.botrivandrum@rbi.org.in			
Click here to lodge complaint			

Name and Address of Nodal Officer – Fincare Small Finance Bank Ltd.

S. No	Centre	Name & Address	Area of Operation
1	Ahmedabad	Jigneshkumar Balubhai Ponkiya C/o Fincare Small Finance Bank Ltd. 301-306, 3 rd Floor, Abhijeet – V, Opp. Mayor Bungalow, Mithakhali, Ahmedabad – 380 006 Telephone:+91 79 4001 1073	Gujarat
2	Mumbai	Nilesh Kadam C/o Fincare Small Finance Bank Ltd. 2A, Bella Vista Co-Operative Housing Society Ltd., Pokhran Road 2, Majiwada Junction, Thane (West) Mumbai – 400 606 Telephone: +91 22 2173 7705	Maharashtra
3	Bhopal	Hari Prasad Prajapati C/o Fincare Small Finance Bank Ltd. Plot No.46, First Floor, JDA Scheme No.14, Cherital Ward, Automax Car Spa, Vijay Nagar, Jabalpur, Madhya Pradesh- 482002 Telephone: +91 7024121150	Madhya Pradesh
4	Jaipur	Brij Bihari Suman C/o Fincare Small Finance Bank Ltd. Ground Floor, Balaji Wafers Building, Near Ashirwad Garden, Shantinath Colony, At & Post Salumbar, Dist: Udaipur Rajasthan- 313027 Telephone: +91 7340046505	Rajasthan
5	Delhi	Dimple Khetarpal C/o Fincare Small Finance Bank Ltd. J2/15B, BK Dutt Market, Rajouri Garden, New Delhi -110027 Telephone: +91 8826211647	NCR

6	Gurugram	Nitin Chaudhary C/o Fincare Small Finance Bank Ltd. Ground Floor, A-86, Malviya Nagar, Main Shivalik Road, Delhi- 110017 Telephone: +91 7211106471	Haryana
7	Noida	Nitin Chaudhary C/o Fincare Small Finance Bank Ltd. Ground Floor, A-86, Malviya Nagar, Main Shivalik Road, Delhi- 110017 Telephone: +91 7211106471	Uttar Pradesh
8	Bangalore	Sreedhar Reddy S C/o Fincare Small Finance Bank Ltd. #19-8-85/1B, Ground Floor, Nr.Annamaiah Circle, Revenue Ward No.19, R C Road, Tirupati -517501 Mobile No: +91 8861833840	Karnataka
9	Hyderabad	Jayaram Reddy E C/o Fincare Small Finance Bank Ltd. 4-368, CB Road, Opp. Narayana Group of Schools, Greampet, Chittor – 517001 Telephone: +91 9840418856	Andhra Pradesh + Telangana
10	Chennai	S Deivasigamani C/o Fincare Small Finance Bank Ltd. Ground Floor, Preethi Tower, Old No. 149, New No.320, Royapettah High Road, Mylapore, Chennai -600 004. Telephone: +91 7397755614	Tamil Nadu + Puducherry
11	Thiruvananthapuram	Devika G Nair C/o Fincare Small Finance Bank Ltd. Ground Floor, Thomas Pettah Tower, NH Road, Mamangalam, Palarivottom Near Renai Medicity, Cochin – 682025 Telephone:+91 9148879021	Kerala

12	Chandigarh	Dimple Khetarpal C/o Fincare Small Finance Bank Ltd. J2/15B, BK Dutt Market, Rajouri Garden, New Delhi -110027 Telephone: +91 8826211647	Chandigarh
13	Chhattisgarh	Anushiv Rajpoot C/o Fincare Small Finance Bank Ltd. 45B, First Floor, Above ICICI Bank, Lav Kush Nagar, Manewada Ring Road, Nagpur, Maharashtra -440024 Telephone: +91 7227042705	Chhattisgarh
14	Bihar	Anushiv Rajpoot C/o Fincare Small Finance Bank Ltd. 45B, First Floor, Above ICICI Bank, Lav Kush Nagar, Manewada Ring Road, Nagpur, Maharashtra -440024 Telephone: +91 7227042705	Bihar
15	Amritsar	Dimple Khetarpal C/o Fincare Small Finance Bank Ltd. J2/15B, BK Dutt Market, Rajouri Garden, New Delhi -110027 Telephone: +91 8826211647	Punjab

Name and Address of the Principal Nodal Officer – Fincare Small Finance Bank Ltd.

Centre	Name and Address	Area of Operation
Bengaluru	Shreejith Menon	PAN India
	C/o Fincare Small Finance Bank Ltd,	
	5th Floor, Bren Mercury,	
	Kaikondanahalli,	
	Sarjapur Main Road,	
	Bengaluru-560102	
	Telephone: + 91 80 42504444(433)	