



Fincare Banking Ombudsman & Nodal Officers



Address and Area of Operation of Banking Ombudsmen

Sl. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation
1	Ahmedabad	Smt. N. Sara Rajendra Kumar	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
		C/o Reserve Bank of India	
		4 th Floor, 'Riverfront House'	
		Behind H.K. Arts College, Between Gandhi & Nehru Bridge, Riverfront Road- West	
		Ahmedabad-380 009	
		STD Code: 079	
		Tel. No.26582357	
		Email : crpc@rbi.org.in	
		Click here to lodge complaint	
2	Bengaluru	Ms Saraswathi Shyamprasad	Karnataka
		C/o Reserve Bank of India	
		10/3/8, Nrupathunga Road	
		Bengaluru -560 001	
		STD Code: 080	
		Tel. No. 22277660/22180221	
		Fax No. 22276114	
		Email : crpc@rbi.org.in	
		Click here to lodge complaint	
3	Bhopal	Ms. Ira Gupta	Madhya Pradesh
		C/o Reserve Bank of India	
		Hoshangabad Road	
		Post Box No. 32, Bhopal-462 011	
		STD Code: 0755	
		Tel. No. 2573772/2573779	
		Email : crpc@rbi.org.in	
		Click here to lodge complaint	
4	Bhubaneswar	Shri Pankaja Kumar Nayak	Odisha
		C/o Reserve Bank of India	
		Pt. Jawaharlal Nehru Marg	
		Bhubaneswar-751 001	
		STD Code: 0674	
		Tel. No. 2396420/2396207	
		Email : crpc@rbi.org.in	
		Click here to lodge complaint	
5	Chandigarh	Shri Rajeev Dwivedi	Himachal Pradesh, Punjab, Union Territory

		C/o Reserve Bank of India 4 th Floor, Sector 17 Chandigarh Tel. No. 0172 – 2721109/2721011/2727118 Email : crpc@rbi.org.in Click here to lodge complaint	of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana.
6	Chennai	Dr. (smt) Tuli Roy C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel No. 25395964 Fax No. 25395488 Email : crpc@rbi.org.in Click here to lodge complaint	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands
7	Dehradun	Shri Manish Parashar C/o Reserve Bank of India 74/1 G.M.V.N. Building, 1st floor, Rajpur Road, Dehradun - 248 001 STD Code : 0135 Telephone : 2742006 Email : crpc@rbi.org.in Click here to lodge complaint	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
8	Guwahati	Shri Partha Choudhuri C/o Reserve Bank of India Station Road, Pan Bazar Guwahati-781 001 STD Code: 0361 Tel.No. 2542556 Email : crpc@rbi.org.in Click here to lodge complaint	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura
9	Hyderabad	Shri Chinmoy Kumar C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 STD Code: 040 Tel. No. 23210013 Email : crpc@rbi.org.in Click here to lodge complaint	Andhra Pradesh and Telangana
10	Jaipur	Ms. Rekha Chandanaveli	Rajasthan

		C/o Reserve Bank of India, Ram Bagh Circle, Tonk Road, Jaipur-302 004 STD Code: 0141 Tel. No. 2577931 Email : crpc@rbi.org.in Click here to lodge complaint	
11	Jammu	Shri Ramesh Chand C/o Reserve Bank of India, Rail Head Complex, Jammu- 180012 STD Code : 0191 Telephone: 2477905 Fax : 2477219 Email : crpc@rbi.org.in Click here to lodge complaint	Union Territories of Jammu & Kashmir and Ladakh
12	Kanpur	Smt. Chandini Moolchandani C/o Reserve Bank of India M. G. Road, Post Box No. 82 Kanpur-208 001 STD Code: 0512 Tel. No. 2305174/ 2303004 Email : crpc@rbi.org.in Click here to lodge complaint	Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
13	Kolkata	Shri Rabindra Kishore Panda C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata-700 001 STD Code: 033 Tel. No. 22310217 Email : crpc@rbi.org.in Click here to lodge complaint	West Bengal and Sikkim
14	Mumbai (I)	Dr. Neena Rohit Jain C/o Reserve Bank of India 4 th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23022028 Email : crpc@rbi.org.in Click here to lodge complaint	Districts of Mumbai, Mumbai Suburban and Thane
15	Mumbai (II)	Shri Sushanta Kumar Kar C/o Reserve Bank of India,	Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)

		4 th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Telephone: 23001483 Email : crpc@rbi.org.in Click here to lodge complaint	
16	Patna	Shri Rajesh Jai Kanth C/o Reserve Bank of India Patna-800 001 STD Code: 0612 Tel. No. 2322569/2323734 Email : crpc@rbi.org.in Click here to lodge complaint	Bihar
17	New Delhi (I)	Shri. R.K.Moolchandani C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23725445 Email : crpc@rbi.org.in Click here to lodge complaint	North, North-West, West, South-West, New Delhi and South districts of Delhi
18	New Delhi (II)	Ms. Suchitra Maurya C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23724856 Email : crpc@rbi.org.in Click here to lodge complaint	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh
19	New Delhi (III)	Shri Suchitra Maurya C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23715393 Email : crpc@rbi.org.in Click here to lodge complaint	North-East, Central, Shahdara, East and South-East districts of Delhi
20	Raipur	Shri. J.P.Tirkey C/o Reserve Bank of India 54/949, Shubhashish Parisar, Satya Prem Vihar Mahadev Ghat Road, Sundar Nagar, Raipur- 492013 STD Code : 0771	Chhattisgarh

		Telephone: 2244246	
		Email : crpc@rbi.org.in	
		Click here to lodge complaint	
21	Ranchi	Smt Chandana Dasgupta	Jharkhand
		C/o Reserve Bank of India	
		4 th Floor, Pragati Sadan,	
		RRDA Building,	
		Kutchery Road, Ranchi Jharkhand	
		834001	
		STD Code : 0651	
		Telephone : 8521346222/9771863111/	
		7542975444	
		Email : crpc@rbi.org.in	
		Click here to lodge complaint	
22	Thiruvananthapuram	Shri R. Kamalakannan	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry
		C/o Reserve Bank of India	
		Bakery Junction	
		Thiruvananthapuram-695 033	
		STD Code: 0471	
		Tel. No. 2332723/2323959	
		Email : crpc@rbi.org.in	
		Click here to lodge complaint	

Name and Address of Nodal Officer – Fincare Small Finance Bank Ltd.

S. No	Centre	Name & Address	Area of Operation
1	Ahmedabad	Jigneshkumar Balubhai Ponkiya C/o Fincare Small Finance Bank Ltd. 301-306, 3 rd Floor, Abhijeet – V, Opp. Mayor Bungalow, Mithakhali, Ahmedabad – 380 006 E Mail : Jignesh.sojitra@fincarebank.com	Gujarat
2	Mumbai	Bhargin Kothadiya C/o Fincare Small Finance Bank Ltd. 2A, Bella Vista Co-Operative Housing Society Ltd., Pokhran Road 2, Majiwada Junction, Thane (West) Mumbai – 400 606 E Mail : Bhargin.kothadiya@fincarebank.com	Maharashtra
3	Bhopal	Akash Sharma C/o Fincare Small Finance Bank Ltd. 366A, First Floor, Main Mahalaxmi Nagar Main Road, Vijay Nagar, Indore, Madhya Pradesh- 482010 E Mail: Akash.sharma@fincarebank.com	Madhya Pradesh
4	Jaipur	Brij Bihari Suman C/o Fincare Small Finance Bank Ltd. Ground Floor, Balaji Wafers Building, Near Ashirwad Garden, Shantinath Colony, At & Post Salumbar, Dist: Udaipur Rajasthan- 313027 E Mail: Brijbihari.suman@fincarebank.com	Rajasthan
5	Delhi	Prashant Kumar Pande C/o Fincare Small Finance Bank Ltd. Ground Floor, Sco No.11 & 12, Huda Market Road, Sector 15 Part 2, Gurugram, Haryana -122003 E Mail	NCR

		Prashantkumar.pande@fincarebank.com	
6	Gurugram	Prashant Kumar Pande C/o Fincare Small Finance Bank Ltd. Ground Floor, Sco No.11 & 12, Huda Market Road, Sector 15 Part 2, Gurugram, Haryana -122003 E Mail: Prashantkumar.pande@fincarebank.com	Haryana
7	Noida	Alok Sahu C/o Fincare Small Finance Bank Ltd. 2/3, Sector-2, Vikas Nagar, First Floor, Above BIBA Showroom, Lucknow, UP -226010 E Mail: Alok.sahu@fincarebank.com	Uttar Pradesh
8	Bangalore	Sreedhar Reddy S C/o Fincare Small Finance Bank Ltd. #19-8-85/1B, Ground Floor, Nr.Annamaiah Circle, Revenue Ward No.19, R C Road, Tirupati -517501 E Mail: Sreedhar.Reddy@fincarebank.com	Karnataka
9	Hyderabad	Jayaram Reddy E C/o Fincare Small Finance Bank Ltd. 4-368, CB Road, Opp. Narayana Group of Schools, Greamspet, Chittor – 517001 E Mail: Jayaramreddy.d@fincarebank.com	Andhra Pradesh + Telangana
10	Chennai	S Deivasigamani C/o Fincare Small Finance Bank Ltd. Ground Floor, Preethi Tower, Old No. 149, New No.320, Royapettah High Road, Mylapore, Chennai -600 004. E Mail: Deivasigamani.s@fincarebank.com	Tamil Nadu + Puducherry
11	Thiruvananthapuram	M Ramesh C/o Fincare Small Finance Bank Ltd. 229 A , ITI Centre, Sir Shanmugam Road, R.S Puram West, Coimbatore – 641 002 E Mail: M.Ramesh@fincarebank.com	Kerala

12	Chandigarh	Sumit Kumar C/o Fincare Small Finance Bank Ltd. 39-F,Ground Floor, Malhar Cinema Road, Sarabha Nagar Ludhiana, Punjab -141013 E Mail : Sumit.kumar@fincarebank.com	Chandigarh
13	Uttarakhand	Sumit Kumar C/o Fincare Small Finance Bank Ltd. 39-F,Ground Floor, Malhar Cinema Road, Sarabha Nagar Ludhiana, Punjab -141013 E Mail : Sumit.kumar@fincarebank.com	Dehradun
14	Chhattisgarh	Nitish Sinha C/o Fincare Small Finance Bank Ltd. Gupta Complex, First Floor Plot no. 1283, Kesaria Road Police Station, Chakia, Post Office Barachak, Dist. East Champaran, Bihar Pin: 845412 E Mail: Nitish.Sinha@fincarebank.com	Chhattisgarh
15	Bihar	Nitish Sinha C/o Fincare Small Finance Bank Ltd. Gupta Complex, First Floor Plot no. 1283, Kesaria Road Police Station, Chakia, Post Office Barachak, Dist. East Champaran, Bihar Pin: 845412 E Mail : Nitish.Sinha@fincarebank.com	Bihar
16	Amritsar	Sumit Kumar C/o Fincare Small Finance Bank Ltd. 39-F,Ground Floor, Malhar Cinema Road, Sarabha Nagar Ludhiana, Punjab -141013 E Mail : Sumit.kumar@fincarebank.com	Punjab

Name and Address of the Principal Nodal Officer – Fincare Small Finance Bank Ltd.

Centre	Name and Address	Area of Operation
Bengaluru	Shreejith Menon C/o Fincare Small Finance Bank Ltd, 5th Floor, Bren Mercury, Kaikondanahalli, Sarjapur Main Road, Bengaluru-560102 E Mail ID: Shreejith.menon@fincarebank.com	PAN India