



# Fincare Banking Ombudsman & Nodal Officers



## Address and Area of Operation of Banking Ombudsmen

Sl. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation
1	Ahmedabad	Smt. N. Sara Rajendra Kumar	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
		C/o Reserve Bank of India	
		4 <sup>th</sup> Floor, 'Riverfront House'	
		Behind H.K. Arts College, Between Gandhi & Nehru Bridge, Riverfront Road- West	
		Ahmedabad-380 009	
		STD Code: 079	
		Tel. No.26582357	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	
2	Bengaluru	Smt. Jayasree Gopalan	Karnataka
		C/o Reserve Bank of India	
		10/3/8, Nrupathunga Road	
		Bengaluru -560 001	
		STD Code: 080	
		Tel. No. 22277660/22180221	
		Fax No. 22276114	
		Website : <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	
3	Bhopal	Ms. Ira Gupta	Madhya Pradesh
		C/o Reserve Bank of India	
		Hoshangabad Road	
		Post Box No. 32, Bhopal-462 011	
		STD Code: 0755	
		Tel. No. 2573772/2573779	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	
		4	
C/o Reserve Bank of India			
Pt. Jawaharlal Nehru Marg			
Bhubaneswar-751 001			
STD Code: 0674			
Tel. No. 2396420/2396207			
Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>			
<a href="#">Click here to lodge complaint</a>			

5	Chandigarh	Shri Rajeev Dwivedi	Himachal Pradesh, Punjab, Union Territory
		C/o Reserve Bank of India	of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana.
		4 <sup>th</sup> Floor, Sector 17	
		Chandigarh	
		Tel. No. 0172 – 2721109/2721011/2727118	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	
6	Chennai	Dr. (smt) Tuli Roy	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands
		C/o Reserve Bank of India	
		Fort Glacis, Chennai 600 001	
		STD Code: 044	
		Tel No. 25395964	
		Fax No. 25395488	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	
7	Dehradun	Shri Manish Parashar	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
		C/o Reserve Bank of India	
		74/1 G.M.V.N. Building, 1st floor,	
		Rajpur Road,	
		Dehradun - 248 001	
		STD Code : 0135	
		Telephone : 2742006	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	
8	Guwahati	Shri Partha Choudhuri	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura
		C/o Reserve Bank of India	
		Station Road, Pan Bazar	
		Guwahati-781 001	
		STD Code: 0361	
		Tel.No. 2542556	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	
9	Hyderabad	Shri Chinmoy Kumar	Andhra Pradesh and Telangana
		C/o Reserve Bank of India	
		6-1-56, Secretariat Road	
		Saifabad, Hyderabad-500 004	
		STD Code: 040	
		Tel. No. 23210013	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	

10	Jaipur	Ms. Rekha Chandanaveli	Rajasthan
		C/o Reserve Bank of India, Ram Bagh Circle, Tonk Road, Jaipur-302 004 STD Code: 0141 Tel. No. 2577931 Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a> <a href="#">Click here to lodge complaint</a>	
11	Jammu	Shri Ramesh Chand C/o Reserve Bank of India, Rail Head Complex, Jammu- 180012 STD Code : 0191 Telephone: 2477905 Fax : 2477219 Website : <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a> <a href="#">Click here to lodge complaint</a>	Union Territories of Jammu & Kashmir and Ladakh
12	Kanpur	Smt. Chandini Moolchandani C/o Reserve Bank of India M. G. Road, Post Box No. 82 Kanpur-208 001 STD Code: 0512 Tel. No. 2305174/ 2303004 Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a> <a href="#">Click here to lodge complaint</a>	Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
13	Kolkata	Shri Rabindra Kishore Panda C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata-700 001 STD Code: 033 Tel. No. 22310217 Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a> <a href="#">Click here to lodge complaint</a>	West Bengal and Sikkim
14	Mumbai (I)	Dr. Neena Rohit Jain C/o Reserve Bank of India 4 <sup>th</sup> Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23022028 Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a> <a href="#">Click here to lodge complaint</a>	Districts of Mumbai, Mumbai Suburban and Thane

15	Mumbai (II)	Shri Sushanta Kumar Kar	Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)
		C/o Reserve Bank of India,	
		4 <sup>th</sup> Floor, RBI Byculla Office	
		Building, Opp. Mumbai Central	
		Railway Station, Byculla,	
		Mumbai-400 008	
		STD Code: 022	
		Telephone: 23001483	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	
16	Patna	Shri Rajesh Jai Kanth	Bihar
		C/o Reserve Bank of India	
		Patna-800 001	
		STD Code: 0612	
		Tel. No. 2322569/2323734	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	
17	New Delhi (I)	Shri. R.K.Moolchandani	North, North-West, West, South-West, New Delhi and South districts of Delhi
		C/o Reserve Bank of India,	
		Sansad Marg, New Delhi	
		STD Code: 011	
		Tel. No. 23725445	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	
18	New Delhi (II)	Shri. R.K.Moolchandani	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh
		C/o Reserve Bank of India	
		Sansad Marg, New Delhi	
		STD Code: 011	
		Tel. No. 23725445	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	
19	New Delhi (III)	Shri Suchitra Maurya	North-East, Central, Shahdara, East and South-East districts of Delhi
		C/o Reserve Bank of India	
		Sansad Marg, New Delhi	
		STD Code: 011	
		Tel. No. 23715393	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	

20	Raipur	Shri. J.P.Tirkey	Chhattisgarh
		C/o Reserve Bank of India	
		54/949, Shubhashish Parisar, Satya Prem Vihar	
		Mahadev Ghat Road, Sundar Nagar, Raipur- 492013	
		STD Code : 0771	
		Telephone: 2244246	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	
21	Ranchi	Smt Chandana Dasgupta	Jharkhand
		C/o Reserve Bank of India	
		4 <sup>th</sup> Floor, Pragati Sadan,	
		RRDA Building,	
		Kutchery Road, Ranchi Jharkhand 834001	
		STD Code : 0651	
		Telephone : 8521346222/9771863111/ 7542975444	
		Website : <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a> <a href="#">Click here to lodge complaint</a>	
22	Thiruvananthapuram	Shri R. Kamalakannan	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry
		C/o Reserve Bank of India	
		Bakery Junction	
		Thiruvananthapuram-695 033	
		STD Code: 0471	
		Tel. No. 2332723/2323959	
		Website: <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	
		<a href="#">Click here to lodge complaint</a>	

**Name and Address of Nodal Officer – Fincare Small Finance Bank Ltd.**

S. No	Centre	Name & Address	Area of Operation
1	Ahmedabad	<b>Jigneshkumar Ponkiya</b> C/o Fincare Small Finance Bank Ltd. 301-306, 3 <sup>rd</sup> Floor, Abhijeet – V, Opp. Mayor Bunglow, Mithakhali, Ahmedabad – 380 006 Mobile No:7211166701 E Mail : <a href="mailto:Jignesh.sojitra@fincarebank.com">Jignesh.sojitra@fincarebank.com</a>	Gujarat
2	Mumbai	<b>Bhargin Kothadiya</b> C/o Fincare Small Finance Bank Ltd. 2A, Bella Vista Co-Operative Housing Society Ltd., Pokhran Road 2, Majiwada Junction, Thane (West) Mumbai – 400 606 Mobile 7211188308 E Mail : <a href="mailto:Bhargin.kothadiya@fincarebank.com">Bhargin.kothadiya@fincarebank.com</a>	Maharashtra
3	Goa	<b>Bhargin Kothadiya</b> C/o Fincare Small Finance Bank Ltd. 2A, Bella Vista Co-Operative Housing Society Ltd., Pokhran Road 2, Majiwada Junction, Thane (West) Mumbai – 400 606 Mobile 7211188308 E Mail : <a href="mailto:Bhargin.kothadiya@fincarebank.com">Bhargin.kothadiya@fincarebank.com</a>	Goa
4	Bhopal	<b>Akash Sharma</b> C/o Fincare Small Finance Bank Ltd. 366A, First Floor, Main Mahalaxmi Nagar Main Road, Vijay Nagar, Indore, Madhya Pradesh- 482010 Mobile No: 6355914146 E Mail: <a href="mailto:Akash.sharma@fincarebank.com">Akash.sharma@fincarebank.com</a>	Madhya Pradesh

5	Jaipur	<b>Brij Bihari Suman</b> C/o Fincare Small Finance Bank Ltd. Ground Floor, Balaji Wafers Building, Near Ashirwad Garden, Shantinath Colony, At & Post Salumbar, Dist: Udaipur Rajasthan- 313027 Mobile No: 7340046505 E Mail: <a href="mailto:Brijbihari.suman@fincarebank.com">Brijbihari.suman@fincarebank.com</a>	Rajasthan
6	Orissa	<b>Akash Sharma</b> C/o Fincare Small Finance Bank Ltd. 366A, First Floor, Main Mahalaxmi Nagar Main Road, Vijay Nagar, Indore, Madhya Pradesh- 482010 Mobile No: 6355914146 E Mail: <a href="mailto:Akash.sharma@fincarebank.com">Akash.sharma@fincarebank.com</a>	Orissa
6	Delhi	<b>Prashant Kumar Pande</b> C/o Fincare Small Finance Bank Ltd. Ground Floor, Sco No.11 & 12, Huda Market Road, Sector 15 Part 2, Gurugram, Haryana -122003E Mail Mobile No:6352963807 E Mail ID: <a href="mailto:Prashantkumar.pande@fincarebank.com">Prashantkumar.pande@fincarebank.com</a>	NCR
7	Gurugram	<b>Prashant Kumar Pande</b> C/o Fincare Small Finance Bank Ltd. Ground Floor, Sco No.11 & 12, Huda Market Road, Sector 15 Part 2, Gurugram, Haryana -122003 Mobile No:6352963807 E Mail: <a href="mailto:Prashantkumar.pande@fincarebank.com">Prashantkumar.pande@fincarebank.com</a>	Haryana
8	Noida	<b>Alok Sahu</b> C/o Fincare Small Finance Bank Ltd. 2/3, Sector-2, Vikas Nagar, First Floor, Above BIBA Showroom, Lucknow, UP -226010 Mobile No: 9778796407 E Mail: <a href="mailto:Alok.sahu@fincarebank.com">Alok.sahu@fincarebank.com</a>	Uttar Pradesh



9	Bangalore	<b>Raghunathan K</b> C/o Fincare Small Finance Bank Ltd. No.35,DS Arcade, 1 <sup>st</sup> Main Road, 1 <sup>st</sup> Block, Koramangala, Bangalore – 560 034 Karnataka. Mobile No: 7397755618 E Mail: <a href="mailto:Raghunathan.k@fincarebank.com">Raghunathan.k@fincarebank.com</a>	Karnataka
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Internal

10	Hyderabad	<b>Jayaram Reddy E</b> C/o Fincare Small Finance Bank Ltd. 4-368, CB Road, Opp. Narayana Group of Schools, Greamspet, Chittor – 517001 Mobile No: 9840418856 E Mail: <a href="mailto:Jayaramreddy.d@fincarebank.com">Jayaramreddy.d@fincarebank.com</a>	Andhra Pradesh + Telangana
11	Chennai	<b>S Deivasigamani</b> C/o Fincare Small Finance Bank Ltd. Ground Floor, Preethi Tower, Old No. 149, New No.320, Royapettah High Road, Mylapore, Chennai -600 004. Mobile No: 7397755614 E Mail: <a href="mailto:Deivasigamani.s@fincarebank.com">Deivasigamani.s@fincarebank.com</a>	Tamil Nadu +Puducherry
12	Thiruvananthapuram	<b>M Ramesh</b> C/o Fincare Small Finance Bank Ltd. 229 A , ITI Centre, Sir Shanmugam Road, R.S Puram West, Coimbatore – 641 002 Mobile No: 8951864793 E Mail: <a href="mailto:M.Ramesh@fincarebank.com">M.Ramesh@fincarebank.com</a>	Kerala
13	Chandigarh	<b>Sumit Kumar</b> C/o Fincare Small Finance Bank Ltd. 39-F,Ground Floor, Malhar Cinema Road, Sarabha Nagar Ludhiana, Punjab -141013 Mobile No: 8054471164 E Mail : <a href="mailto:Sumit.kumar@fincarebank.com">Sumit.kumar@fincarebank.com</a>	Chandigarh
14	Uttarakhand	<b>Sumit Kumar</b> C/o Fincare Small Finance Bank Ltd. 39-F,Ground Floor, Malhar Cinema Road, Sarabha Nagar Ludhiana, Punjab -141013 Mobile No: 8054471164 E Mail : <a href="mailto:Sumit.kumar@fincarebank.com">Sumit.kumar@fincarebank.com</a>	Dehradun
15	Chhattisgarh	<b>Ashutosh Samadhiya</b> C/o Fincare Small Finance Bank Ltd. 45B, First Floor, Above ICICI Bank, Balaji Puram, Luvkush Nagar, Manewada Ring Road, Nagpur, Maharashtra- 440024 Mobile No. 6353698851 E Mail: <a href="mailto:Ashutosh.samadhiya@fincarebank.com">Ashutosh.samadhiya@fincarebank.com</a>	Chhatisgarh

16	Bihar	<b>Nitish Sinha</b> C/o Fincare Small Finance Bank Ltd. Gupta Complex, First Floor Plot no. 1283, Kesaria Road Police Station, Chakia, Post Office Barachak, Dist. East Champaran, Bihar Pin: 845412 Mobile No: 9016918829 E Mail : <a href="mailto:Nitish.Sinha@fincarebank.com">Nitish.Sinha@fincarebank.com</a>	Bihar
17	Amritsar	<b>Sumit Kumar</b> C/o Fincare Small Finance Bank Ltd. 39-F,Ground Floor, Malhar Cinema Road, Sarabha Nagar Ludhiana, Punjab -141013 Mobile No: 8054471164 E Mail : <a href="mailto:Sumit.kumar@fincarebank.com">Sumit.kumar@fincarebank.com</a>	Punjab

**Name and Address of the Principal Nodal Officer – Fincare Small Finance Bank Ltd.**

Centre	Name and Address	Area of Operation
Bengaluru	Shreejith Menon	PAN India
	C/o Fincare Small Finance Bank Ltd,	
	5th Floor, Bren Mercury,	
	Kaikondanahalli,	
	Sarjapur Main Road,	
	Bengaluru-560102	
	Contact No: 080-4250 4444 Extn: 433 or 080-42504433	
E Mail ID: <a href="mailto:Shreejith.menon@fincarebank.com">Shreejith.menon@fincarebank.com</a>		